

FLY SERVICE ENGINEERING

Privacy policy for Regulation (EU) 2016/679 ("GDPR")

Dear Interested or User, we wish to inform you that "European Regulation 2016/679 concerning the protection of individuals concerning the processing of personal data, as well as the free circulation of such data" (from now on "GDPR") states that the protection of personal data referable to persons has to be considered a fundamental right of the individual. This privacy policy will explain how our company uses the personal data we collect from you when you use our website.

1. WHAT DATA WE COLLECT

- Data collected automatically. IT systems and applications dedicated to the operation of this website detect some data (whose transmission is implicit in the use of Internet communication protocols) potentially associated with users identifiable. The collected data includes the IP addresses and domain names of the computers used from users who connect to the site, the URI (Uniform Resource Identifier), addresses of the resources requested, the time of the request, the method used in submitting the request to the server, the size of the file obtained in response, the numeric code indicating the status of the response given by the server (successful, error, etc.) and other parameters regarding the operating system, browser and environment computer used by the user. These data are processed, for the time strictly necessary, only to obtain statistical information on the use of the site and to check its regular functioning. The provision of such data is mandatory as it is directly linked to the web browsing experience.
- Cookies. The site uses technical/profiling cookies from third parties which may collect user browsing data, the provision of which is optional and takes place through the expression of free and informed consent. Cookies operate to analyze the effectiveness of the site and make it easier and more intuitive over time. The data collected through cookies are used to return the most enjoyable and most efficient browsing experience in the future, trying to evaluate the behavior of users and modify the content offer proposition according to their behavior. For more information, a specific cookie policy is available.

2. HOW WE COLLECT DATA:

The personal data of which Fly Service Engineering S.r.l. is in possession are collected directly from the user.

Personal Data Personal data is collected through the use of contact information referable to the owner.

Each time you visit <https://www.flyserviceeng.com> we will collect information generic on the geographical origin of visitors, on their computer systems, but in a way strictly anonymous. All these data are incorporated in files of responsibility of the staff of Fly Service Engineering S.r.l.

We collect personal data for:

- allow you to communicate with our staff;
- set up a database for consultation purposes to which only our staff has access.

3. IDENTITY AND CONTACT DETAILS OF THE PROCESSING OWNER

The Processing Owner is Fly Service Engineering S.r.l with operational headquarters in Via Roberto Cozzi, 30 -20126 - Milan (MI) Italy

3.1 PURPOSES OF THE PROCESSING AND LEGAL BASIS OF THE PROCESSING

The processing of your data has as its legal basis your free, spontaneous and conscious choice of providing such data to the Data Controller through the communication channels published on the site <https://www.flyserviceeng.com>, and it is carried out to respond to your requests.

3.2 DATA PROCESSING METHOD

The personal data you provide will be subject to processing operations in compliance with the current legislation and the confidentiality obligations which inspire the activity of the Owner. The data will come processed both with IT tools and on paper and on any other type of suitable support, in compliance with the appropriate security measures according to art. 5 par. 1 letter f) of the GDPR.

3.3 RECIPIENTS OF THE PERSONAL DATA

Within the limits relevant to the processing purposes indicated, your data may be shared with partners, consulting companies, private companies, appointed as Managers by the Data Controller or for legal obligations or to fulfill your specific requests. Your data will not be in any way object of diffusion. The Managers and Data Processors in the office are promptly identified in the Privacy Document, updated periodically

3.4 TRANSFER OF PERSONAL DATA OUTSIDE EU

Collected data cannot be transferred outside the European Union.

3.5 DISCLOSURE OF DATA. DATA PROFILING

The data are not subject to disclosure. The data is not subject to profiling.

3.6 DATA RETENTION PERIOD

The collected data will be kept for a period not exceeding the achievement of the purposes for which they are processed ("conservation limitation principle", Article 5, GDPR) or based on deadlines set by law. Verification of the obsolescence of the data stored concerning their purposes is carried out periodically.

3.7 RIGHTS OF THE DATA SUBJECT

As a data subject, the user has always the right to request the Data Controller to access his data, to correct it or to cancel it, to limit the processing or the possibility of opposing to the processing, to request the portability of data, to revoke the consent to the processing by relying on these and the other rights provided by the GDPR by simply communicating to the Data Controller. The interested party can propose a complaint also to a supervisory authority or by sending an email to info@flyserviceeng.com.

3.8 CONDITIONS FOR CONSENT

The provision of your data is not mandatory while browsing our website.

3.9 SECURITY OF THE PERSONAL DATA

Fly Service Engineering S.r.l., declares that the personal data collected are treated lawfully and according to the correctness, collected and recorded for the purposes indicated, and used in other operations that are compatible with these purposes. Fly Service Engineering S.r.l. is committed to adopting the appropriate and preventive security measures aimed at safeguarding confidentiality, integrity, completeness, the availability of the personal data of the interested party. Personal data are processed in paper format and/or with automated tools, for the time necessary to achieve the purposes for which they were collected. Specific safety measures are observed even to prevent even accidental losses, alterations, improper use, illicit or incorrect use, and unauthorized access. Fly Service Engineering S.r.l. is not responsible for any untruthful information sent directly by the user of the site at info@flyserviceeng.com (example: correctness e-mail address or credit card or postal address details), as well as information concerning him and which have been provided by a third party, even fraudulently.

3.10 CONSULTATION, MODIFICATION, AND CANCELLATION OF PERSONAL DATA

The user, as required by EU Regulation 679/2016, has the right at any time to obtain from the Data Processor: confirmation of the existence of the data and the communication of the same; updating, rectification, integration, cancellation, the transformation; the blocking of data processed in violation of the law, and may oppose the processing of their data by sending an email to info@flyserviceeng.com.